

## TERMS & CONDITIONS OF WARRANTY (Valid in Singapore only)

1. This warranty cover against repair of defective materials and manufacturing faults for a period of two (2) years from the date of purchase. Ten (10) years motor warranty (labour + transportation charges will be impose from 3rd years onwards). Remote control cover 1 year carry in warranty. (Consumer need to bring the remote control to Winfinity Electric Service Centre for service or exchange)
2. Scope of warranty:
  - a) This warranty card must be filled correctly and posted within 14 days of purchase; otherwise warranty will be void and null.
  - b) The consumer must present this warranty card together with a valid original receipt issued by authorized dealers only.
  - c) Cost of the repairing/ servicing will be charged according upon servicing if warranty card & invoice cannot be produce for verification.
  - d) Manufacturing defects arising from recommended usage as stated in the Instruction Manual.
  - e) Defective parts under the warranty period will be replaced or repaired accordingly. Any parts replaced shall become the property of Winfinity Electric.
  - f) We will accept no responsibility for any injuries to people or animals or damage to objects directly or indirectly resulting from failure to follow the instructions provided in the Instruction Manual.
  - g) Domestic usage within Singapore, warranty will differs if for commercial / industrial usage.
  - h) This warranty card is non-transferable or replaceable even at the event of lost.
3. This warranty does not cover:
  - a) Usage not carried out as recommended or in accordance with the requirements set out at the Instruction Manual.
  - b) The fault is not due to the product's defects.
  - c) The appliance is tempered with repair by unauthorized person.
  - d) The serial number on the appliance is removed, defaced or altered.
  - e) Finishes, Scratches, dents, cracks, noisy, balance of fan, control switch, regulator, blade & blade holder, power point and power plug are not cover under warranty.
  - f) Defects/ damages resulting from accident, misuse, incorrect installation, unauthorized repair, replacement, modification and alteration including usage of regulators/ dimmers.
  - g) Servicing on ceiling height exceeding 3.3m & false ceiling condition, will incur additional cost involved for installation.
4. This warranty will be null and void in any of the following events:
  - a) If the serial number on the equipment has been defaced or removed.
  - b) If this warranty card is lost or failure to produce to our service personnel for verification.
  - c) Any unauthorised repair, alteration or modification carried out on the unit.

Note: \* Winfinity Electric reserves the right to vary or modify the terms and conditions without prior notice and explanation.

## TERMS & CONDITIONS OF WARRANTY (Valid in Singapore only)

1. This carry-in warranty cover against repair of defective materials and manufacturing faults for a period of twelve (12) calendar months from the date of purchase.
2. Scope of warranty:
  - a) This warranty card must be filled correctly and posted within 14 days of purchase; otherwise warranty will be void and null.
  - b) The consumer must present this warranty card together with a valid original receipt issued by authorized dealers only.
  - c) Cost of the repairing/ servicing will be charged according upon servicing if warranty card & invoice cannot be produce for verification.
  - d) Manufacturing defects arising from recommended usage as stated in the Instruction Manual.
  - e) Defective parts under the warranty period will be replaced or repaired accordingly. Any parts replaced shall become the property of Winfinity Electric.
  - f) We will accept no responsibility for any injuries to people or animals or damage to objects directly or indirectly resulting from failure to follow the instructions provided in the Instruction Manual.
  - g) Domestic usage within Singapore, warranty will differs if for commercial / industrial usage.
  - h) This warranty card is non-transferable or replaceable even at the event of lost.
3. This warranty does not cover:
  - a) Usage not carried out as recommended or in accordance with the requirements set out at the Instruction Manual.
  - b) The fault is not due to the product's defects.
  - c) The appliance is tempered with repair by unauthorized person.
  - d) The serial number on the appliance is removed, defaced or altered.
  - e) Finishes, Scratches, dents, cracks, noisy, power point, power plug and remote control are not cover under guarantee.
  - f) Defects/ damages resulting from accident, misuse, unauthorized repair, replacement, modification and alteration.
4. This warranty will be null and void in any of the following events:
  - a) If the serial number on the equipment has been defaced or removed.
  - b) If this warranty card is lost or failure to produce to our service personnel for verification.
  - c) Any unauthorised repair, alteration or modification carried out on the unit.

Note: \* Remote control is an accessory and is not cover with any warranty. (Clause 3e)

\* There will be a transport charges of S\$60 per trip impose for all on site service or repair request during warranty period.

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